



I'm Supriya Roy

As a Learning Partner, I specialise in behavioural competencies, language and communication and image management. My significant work experience includes building, nurturing and coaching a team of trainers as Training Head at One Dream Eduventures for in-house skill development training as well as corporate assignments. Furthermore, as a Learning & Development Officer at HDFC Life, I was in charge of coaching and guiding new recruits on the insurance industry, its processes and products. I was also responsible for developing and presenting pitches for customer acquisition, product knowledge and selling skills. Designing modules for various sessions and facilitation projects is something I excel at.

A forward thinking professional, I am known for my strong ability to understand, analyze and bridge learning gaps with individuals and groups and deliver powerful and targeted results. My focus on trainee attention, involvement, understanding and retention in my sessions is well-known as is my use of various tools to ensure that this happens.

When I'm not facilitating sessions, you'll find me havin long chats with my seven year old son. My friends would tell you that I'm a great listener and someone people easily confide in.

Core Competencies

Effective Communication | Grooming and Etiquette | Capability Development | Coaching & Mentoring | Customer Centricity | Supervisory Skills | English Language Coaching

Professional Development

- Certificate in Image Management through Image Consulting and Business Institute (2017)
- Neuro Linguistic Practitioner from Association of Neuro Linguistic Programming (2017)

Industries Covered in Training

BFSI | Pharma | Retail | Education | Manufacturing | Media | IT | Trading